

General

SCHURTER makes every effort to protect the privacy of its customers and has taken precautionary measures to ensure that information provided by customers/browsers or registered as subscribers to e-mail lists remains private, protected against loss and misuse or alteration. You can navigate most of SCHURTER's websites without entering personal data. Only for the delivery of products and reactions to inquiries we need a registration.

In this privacy policy we inform the users about the type, extent and purpose of the collection and use of personal data as well as any passing on of data to third parties. To ensure that this information is accessible to you at the beginning of the usage process and always, you will find a link to this privacy policy on every SCHURTER website. The following data protection information applies to this and all other websites that refer to this data protection information.

Information we collect

We collect information to provide better services to all users and to stay in contact with you after your visit to the SCHURTER website.

Legal basis for processing personal data

We collect and process personal data on the basis of the following legal bases:

- With reference to log files. We may process the data because we have a legitimate interest. This consists of tracing and solving technical problems, finding errors, repulsing attacks on our infrastructure, carrying out analyses in the event of a hacker attack and compiling visitor statistics.
- With reference to the contact form data. The contact form may contain both personal data about our customers and third parties.
- If the data refers to the customer. We may process the data, as this is necessary for the fulfilment of a contract or for the implementation of pre-contractual measures, which take place at the request of the person concerned.
- If the data does not relate to the customer. We may process the data because we and our customers have a legitimate interest. This consists of offering, providing and invoicing our customers with legal and notarial services.

Within the scope of our service provision

We collect and process personal data on the basis of the following legal bases:

- If the data in our systems refer to the customer. We may process the data, as this is necessary for the fulfilment of a contract or for the implementation of pre-contractual measures, which take place at the request of the person concerned.
- If the data in our systems do not relate to the customer: We may process the data because we and our customers have a legitimate interest. This consists of offering, providing and invoicing our customers for product and service services.
- When we process special categories of personal data: We may process the data because the processing is necessary for the assertion, exercise or defence of our customers' legal claims.

As part of our purchasing process

We collect and process personal data on the basis of the following legal bases:

- If the data in our systems refer to the supplier. We may process the data, as this is necessary for the fulfilment of a contract or for the implementation of pre-contractual measures, which take place at the request of the person concerned.
- If the data in our systems do not relate to the supplier: We may process the data because we have a legitimate interest. This consists of making use of and paying for the services of the supplier.

Transparency and choice

Everyone has different concerns about data protection. The aim of SCHURTER is to clarify what information we collect so that you can make meaningful decisions about its use.

Information provided by us

Some of the services of SCHURTER allow you to share information with others. Remember, when you publicly disclose information that this information may be indexed by search engines, including Google.

Non-personal data

As a rule, you can visit SCHURTER websites without having to provide any personal data. Location information on your Internet Protocol (IP) address, the website from which you are visiting SCHURTER and the web pages that you view at SCHURTER, the number, date and time of your visits and search terms that you enter in the search and that you entered to access the web pages of

SCHURTER. Your identity remains completely anonymous. This information is evaluated for statistical purposes and to determine the acceptance and attractiveness of this website and to improve its contents.

Collection and use of personal data

In some places on the SCHURTER web pages, various forms are offered, e. g. for product or service offers, registration, enquiries, contact, order, applications or newsletter functions. Personal data will only be collected and processed if you use these services from SCHURTER and voluntarily provide the data necessary for processing your request.

If you decide to provide us with information such as company name, department, address, e-mail address or other personal data, SCHURTER may store, process and evaluate these data and forward them to authorized sales companies or other contractual partners of SCHURTER, exclusively for maintaining the customer relationship with you, in particular for your information about the offer of SCHURTER products.

Personal data from applications, however, will only be passed on to affiliated companies or other third parties upon explicit request and consent of the person concerned. This also applies to the storage of application data beyond the usual duration of the application process.

Automated decisions

We do not use this data to make automated decisions in individual cases.

Information provided by us

We do not pass on any personal data to companies, organizations or persons outside of SCHURTER, except in one of the following circumstances:

For external processing

We make personal data available to SCHURTER's partners, other trustworthy companies or persons who process them on behalf of SCHURTER. This is done on the basis of SCHURTER's instructions and in accordance with the privacy policy of SCHURTER as well as other appropriate confidentiality and security measures.

For legal reasons

We will pass on personal data to companies, organizations or persons outside of SCHURTER if we can assume in good faith that it is reasonably necessary to access, use, store or pass on this data in order to be able to do so:

- to comply with applicable laws, regulations or legal proceedings or to comply with an enforceable administrative order.
- to enforce applicable terms of use, including investigation of possible violations.
- detect, prevent or otherwise combat fraud, security deficiencies or technical problems
- to protect the rights, property or safety of SCHURTER, the users or the public against damage, as far as legally permissible or necessary.

Cookies

When you visit a SCHURTER website, it is possible that information in the form of a "cookie" is stored on your computer to automatically recognize it the next time you visit it. For example, cookies allow you to customize a website to suit your interests or to save your password so that you do not have to enter it each time.

You can also set your browser in such a way that all cookies, including those linked to the SCHURTER services, are blocked or that a message is displayed as soon as a cookie is set. However, keep in mind that many services may not work properly if you have cookies disabled.

reCaptcha

We use reCAPTCHA solution for preventing spam requests on our public contact forms.

Google Analytics

The SCHURTER website uses Google Analytics, a web analysis service provided by Google Inc. ("Google"). Google Analytics uses "cookies", which are text files placed on your computer, to help us analyze your use of the website. The information generated by the cookie about your use of this website (including your IP address) is transferred to a Google server in the USA and stored there. Google will use this information for evaluating your website use, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage. Google may also transfer this information to third parties if required by law or if third parties process this data on behalf of Google. Google will in no case associate your IP address with other Google data.

By using the SCHURTER web pages, you agree to the processing of the data collected about you by Google in the manner and for the purpose described above.

Baido Analytics

The SCHURTER China website uses Baido Analytics, a web analysis service provided by Baido. Baido Analytics uses "cookies", which are text files placed on your computer, to help us analyze your use of the website. The information generated by the cookie about your use of the SCHURTER China website (including your IP address) is transferred to a Baidu in China and stored there. Baido will use this information for evaluating your website use, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage. Baido may also transfer this information to third parties if required by law or if third parties process this data on behalf of Baido. Baido will in no case associate your IP address with other Baido data.

By using the SCHURTER China website, you agree to the processing of the data collected about you by Baido in the manner and for the purpose described above.

Links to other websites

The websites of SCHURTER contain links to other websites. The links do not mean that SCHURTER endorses or adopts the content of the linked pages. The linked sites are not under the control of SCHURTER and therefore SCHURTER assumes no responsibility for these links, their content and data protection strategy and the possible transmission of data through them.

Storage period for personal data

We store the personal data as follows:

- With reference to logfiles. The data remain on our systems until the end of the operational necessity and until the expiry of the legally or contractually stipulated periods and are then automatically deleted. The maximum storage period for most data is six months.
- With reference to the data in the contact form. The retention period depends on whether we have a contractual relationship with you. If this is the case, the storage period is ten years from completion of the last order. Otherwise, the retention period is three months from the date the contact form is sent (i.e. contact requests that do not lead to an order will be deleted after three months).

As part of our purchasing activities

If you are our supplier, the storage period is ten years from completion of the last procurement at the

Within the framework of the provision of services

Personal data, which we process within the scope of our services, are stored ten years after completion of the last order. Data that we have collected without subsequently placing an order will be stored for a period of three years from the date of collection.

Data transmission

The transmission of data over the Internet is not completely secure. The use of the technologies used by SCHURTER for data transmission is at the user's own risk.

Transfer of personal data to third countries

The transfer of personal data to third countries takes place either through contractual agreements between the Group companies or within the framework of the use of social plug-ins. Both Google and LinkedIn are affiliated with the so-called [Privacy Shield](#) and thus offer an appropriate level of data protection in accordance with the GDPR.

Unauthorized access and security

SCHURTER protects your data against unauthorized access, loss or destruction by means of technical and organizational measures. SCHURTER's safety measures are continuously improved in line with technological developments. It cannot be completely ruled out that unauthorized third parties such as hackers may gain access to SCHURTER's websites and the information contained therein. SCHURTER is not responsible for any damage that may occur as a result.

Accessing and updating your personal data

Some of the services of SCHURTER can only be accessed by certain persons who must enter a password and provide personal information.

Whenever you use SCHURTER services, SCHURTER endeavours to give you access to your personal data. Should this data be inaccurate, SCHURTER will endeavour to provide you with the opportunity to update or remove it quickly - unless SCHURTER must keep this data for legitimate business or legal purposes.

SCHURTER strives to provide the services in a manner that protects the data from accidental or deliberate destruction. For this reason, SCHURTER does not immediately delete any remaining copies of data that you have deleted from SCHURTER services from the active servers and does not remove this data from the backup systems.

Right of withdrawal

You can revoke any consent given to SCHURTER for the collection or processing of your personal data at any time with effect for the future. Upon receipt of your revocation by SCHURTER, your data will be deleted immediately, insofar as it is not necessary for the execution of any contractual usage relationship with you or for the protection of the legitimate business interest of SCHURTER, or if it is contrary to statutory storage obligations.

Right to information for the processing of personal data

Changes

The privacy policy of SCHURTER may change from time to time. SCHURTER will not limit your rights under this privacy policy without your express consent.

Right to information, correction and deletion

In accordance with the applicable law, we will be happy to provide you with information on the personal data stored about you upon your written request, and on your written instruction we will also correct or delete any such data. If there are legal storage obligations for the data, the data will only be blocked for further use. Please send all such enquiries in text form (by letter or e-mail) to SCHURTER. Check [Corporate](#) for contact data of local data protection officer.

Changes on Privacy Policy

We reserve the right, at our sole discretion, to change, modify, add, or remove portions from this Online Privacy Policy at any time. We shall notify any such changes in according with applicable data protection legislation.

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